

Northern Advantage Job Center & Dislocated Workers Program

51A North Brown St.
Rhineland 715-365-1500

Workforce Investment Act Youth Program

Serena Adler 715-365-7820

DVR - Wisconsin Division of Vocational Rehab

Rhineland 800-662-5330
Wausau 800-469-0917

Dept. of Workforce Development — Equal Rights

608-266-6860

Unemployment Compensation ucclaim-wi.org

New apps 800-822-5246
Claimant Information
800-494-4944

Weekly benefits
800-978-7887

Veteran Services

Vilas County 715-479-3629

Workers Compensation

608-266-1340

TrANS Program

3051 Sand Lk Rd, Crandon
Kim Kircher 715-478-7633

Small Business Planning

UW Extension Office
715-479-3648

Forward Service Corp

Workforce Investment Act
Adult - Joan Hartman
715-365-1501

Youth -Serena Adler
715-365-7820

W-2 Wisconsin Works

Jodi Paulson
Rhineland 715-365-7822
Eagle River - Mondays
715-479-5175

Experience Works, Inc.

workers 55+ 715-582-1112



UWSP Extension Small Business Development Center

Entrepreneurial Training
www.uwsp.edu/conted
800-898-9472

Business Resource Line
www.uwsp.edu/conted
800-487-7389

Better Business Bureau

<http://www.wisconsin.bbb.org>
414-847-6000

Resource Guide 2015

Serving Vilas County
www.co.vilas.wi.us

Updated by Vilas County Social Services 9/28/2015

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Family Voices of Wisc

Families of children with special needs providing info, training, and leadership opportunities. www.fvofwi.org.

Parent to Parent of Wisc

Connects parents of children with special needs with other parents of children with special needs. www.p2pwi.org/

WI Statewide Medical Home Initiative

Promotes medical home with pediatric primary care clinicians, families, service providers. www.wismhi.org

Youth Health Transition Initiative

Support for transition from pediatric to adult health care. www.healthtransitionwi.org

WI First Step

Online resource directory www.mch-hotlines.org/

Genetics Systems Integration Hub

Supports individuals with genetic disorders and their families.

www.geneticsinwisconsin.wisc.edu

CYSHCN/Birth Defects: Nourishing Special Needs Network

Nutritional needs and feeding challenges.

www.waisman.wisc.edu/wic/index.php

Great Lakes Inter-Tribal Council

For Native American families w/ special needs child. www.glitc.org/programs/cyshcn/

WI Newborn Screening Program

www.dhs.wisconsin.gov/health/children/newbornscreening

Forward Services (W-2 Cases)

Monday & Wednesday
Eagle River 715-479-5175
Rhineland 715-365-1500

Misc Resources

Northwoods Saves

Financial Counseling
877-675-4673

Judicare Legal Assistance 800-472-1638

Division of Motor Vehicles 800-924-3570

To schedule a Road Test
www.dot.wisconsin.gov

Type: **road test** in search box

Employment / Training

Job Center of Wisconsin
www.wisconsinjobcenter.org

Children's Health
Children's Health Alliance
of Wisconsin
 414-292-4000 715-218-8424
www.chawisconsin.org
Birth to 3 Program
 Services for children ages birth to 3 with special needs
 Rhinelander 715-369-1337
Maternal & Child Health Hotline
 Hotline for mother's in need of health & nutrition information, financial aid, or advocacy 800-722-2295
www.mch-hotlines.org
Head Start



Family & Child Learning Centers of Northeast WI
 715-369-5688
Eagle River
 Eagle River Head Start
 715-477-1101
 Little Pine Cones
 715-477-2273
St. Germain
 Little Acorns 715-542-2273

Lac du Flambeau
 Zaasijiwan Head Start
 715-588-9291
Minocqua
 Northland Head Start
 715-356-3044

Child Care Resource & Referral
Northwest Connection Family Resources
 Child care resource & referral and for info on opening a licensed child care center. 800-733-5437
 For info on being a certified provider call Robin at 715-369-9255 or email to nwchild05@gmail.com.

Children and Youth with Special Health Care Needs
Northern Regional Ctr.
 Julia Stavran
 866-640-4106

For families with children with special needs, providing info, referrals, parent support, help w/ insurance, and resources.
ABC for Health
 Law firm for health care access for children with special needs or at risk
www.safetyweb.org/

Departments of Social Services

Vilas Cty Social Services
 330 Court St, Eagle River
 Kate Gardner, Director
 715-479-3668
 Fax: 715-479-3728

Oneida Cty Social Services
 715-362-5695

SERVICES INCLUDE:
 Energy Assistance, Elder Care, Services for Adults at Risk, Child Welfare, and Child Abuse and Neglect

For the following programs: Food Share, Medical Assistance, Badger Care, Child Care Assistance, Family Planning, and Caretaker Supplement apply at:
www.access.wi.gov or
 Call the Northern IM Consortium 1-888-794-5722

Lac du Flambeau Depart. of Social Services
 533 Peace Pipe Rd
 Lac du Flambeau, WI 54538
 715-588-9635
 FAX: 715-588-2413

Lac du Flambeau Tribal Offices
 Lac du Flambeau, WI 54538
 715-588-3303



Home Support Services

Circle of Care Ministry of Holy Family Church
 Help for frail elders & disabled, based on staffing and financial limits 715-356-6284
Community Options Program 715-479-3668
Commission on Aging 715-479-3625

Income Maintenance Consortiums
Northern IM Consortium
 888-794-5722 Online at www.access.wi.gov
Lac du Flambeau Residents 715-588-4235
WI BadgerCare HMO Enrollment - to enroll in an HMO or find a doctor.
 Mon– Fri, 7 am to 6 pm.
 1-800-291-2002

Public Health Dept.

Vilas County 715-479-3656
Lac du Flambeau
715-588-3371

Elder Care

**Vilas County Commission
on Aging** 715-479-3625

**Community Options Pro-
gram** 715-479-3668

Caregiver Support Group

3rd Thur of each month at
Commission On Aging in
Eagle River 715-479-3625



UW Extension

Vilas County Courthouse
330 Court Street
Eagle River, WI 54521
715-479-3654

Service:
Nutrition Education
terri.miller@ces.uwex.edu

Family Resources

**Family Resource Connec-
tion** 1-888-266-0028
1020 Kabel Ave, Rhinelander
[www.familyresourceconne-
ction.org](http://www.familyresourceconne-
ction.org)

Services include: Play and
Learn (Rhinelander), Music
Garden (Rhinelander and
Minocqua), Parent to Parent

Lac du Flambeau Family Resource Center

533 Peace Pipe Rd
715-588-1511

Lac du Flambeau Wellness Center 715-588-3371

129 Old Abe Rd
Services include: Center for
Fitness, Community Health,
Diabetic Education, Elderly/
Disabilities Benefits, Family
Planning, Honoring Our Chil-
dren, Smoking Cessation,
WIC, and other services.

Lac du Flambeau Crisis/ Respite Family Resource Center 715-588-1511

533 Peace Pipe Rd

**UW Extension Family Liv-
ing** Services include: Par-
enting Classes, Co-Parenting
Classes, Budget Resources,
Parenting Resources

715-479-3654
jenette.gunville@ces.uwex.edu

Child & Family En- richment Programs

Northwoods Children's Museum

346 W Division St, Eagle
River Hands-on interactive
exhibits, engaging rotating
exhibit themes, and partici-
pative programs. Tues -
Sat 10 am-5pm, Sun noon-
5pm. 715-479-4623

Fun with Fathers

At the NW Children's Mu-
seum 715-479-4623

Mothers of Preschoolers

2nd & 4th Wed of each
month 9-11:30 am, Eagle
River 715-479-1946

Music Garden

Mon- Sprouts 9-930 am
and Thur -Jumping Beans
9:45 -10:45 am, Minocqua
888-266-0028

Parent to Parent

Parents of children with
special needs as mentors
for parents of children with
similar special needs.
1-888-266-0028

Big Brothers, Big Sisters

800-648-1696
www.bbbsnw.org

Social Service Pro- grams for Children and Youth

Vilas County Social Ser- vices - Children's Protec- tive Services

330 Court St, Eagle River
715-479-3668

Child Support Services

330 Court St, Eagle River
715-479-3705

Juvenile In-Take

330 Court St, Eagle River
715-479-3644

Vilas County Dept of Public Health

302 W Pine St, Eagle River
Immunizations, lead screen-
ings, Prenatal Care Coordi-
nation (PNCC), WIC, North-
woods Dental Project, current
recall list, and preventative
health programs
715-479-3656

Non-Emergency Medical Transportation

MTM

Transportation to covered appointments for Medicaid and Badger Care members

1-866-907-1493

TTY 1-800-855-2880

Where's My Ride

1-866-907-1494

Complaint Line

1-800-382-8484

Transportation

Lac du Flambeau Transit

For all community members, M-F, 5 am - 8 pm

855-533-7433

Vilas County Commission on Aging

For senior citizens and disabled adults who are unable to drive and are residents of Vilas County

715-479-3625

Lac du Flambeau Veterans, Aging, and Long Term Care

For LDF senior citizens or disabled persons

715-588-4351

Kalmar Senior Center

For Eagle River residents age 55 and older. M-F, 10 am—2 pm. Call for reservations 24 hrs in advance.

Fare based on mileage.

715-479-2633

Lakeland Senior Center

For Woodruff/ Minocqua adults 60 yrs old or older and disabled adults. Fare based on mileage.

715-356-9118

Northwoods Seniors

For senior citizen residents of Manitowish Waters, Boulder Junction, Winchester, and Presque Isle.

715-356-2650

Phelps Senior Club

For senior citizens in the Phelps Area

715-891-1221

St Germain Prime Timers Senior Club

For St Germain area senior citizens. Call for reservations

715-479-6310

Veterans

Free transportation to VA hospital for Veterans.

715-369-6227

Special Needs/ Disability

ADRC 800-699-6704

Human Service Center

800-236-8787

Mid-State Independent Living Consultants, Inc.

800-382-8484

Mid-State Independent Living Advocacy Group

800-382-8484 ext. 213

Marathon County Health

888-640-4160

Children with Special Health Care Needs Program - Service area includes Vilas and Oneida Counties

www.co.marathon.wi.us/cyshcn.asp

Wisconsin Family Ties

715-605-2097

Information and services provided for parents, grandparents, caregivers, and others who care for children with special needs.

wifamilyties.org

Wisconsin First Step

Call for info on free services for children with special needs

800-642-7837

Social Security

Rhineland 888-868-8185

Disability Rights Wisc

www.disabilityrightswi.org

800-928-8778

AIDS/HIV

Aids Resource Center of Wisconsin - Wausau

www.arcw.org 800-551-3311

Free Clinics

St. Vincent DePaul Free Clinic

Merrill 715-539-9566

Health

Vilas County Public Health

715-479-3656

Lions Club

Glasses /eye exams -case by case situation

715-480-4140

Community Care

Ask your health care provider if they participate.

Marshfield Clinic Patient Assistance Center

800-347-0673

Community Link and Health Access

800-242-9252

(Sacred Heart-St. Mary's Hospital) Assistance with navigating the health care system

Wisconsin Well Woman Program

<http://dhfs.wisconsin.gov/WomensHealth/index.htm>

608-266-8311 715-479-3656

Partnership for Rx Assistance
www.pparx.org
888-477-2669

Needy Meds - prescription assistance
www.NeedyMeds.org

Options Treatment Program
Eagle River 715-477-2875
Minocqua 715-356-5377
Rhineland 715-369-7300

Shirley Limberg & Assoc.
800-788-5882

Transitions Center
715- 365-6696

Wisconsin Family Ties
www.wifamilyties.org
800-422-7145

Mental Health
Compass Counseling
Eagle River 715-945-5493

Cornerstone Psychological Associates 715-420-1201

Counseling/Psychological Services 715-682-3523
Family Resources Center - Native American Services
715-588-1511

Human Service Center
800-236-8787
www.thehumanservicecenter.org

Lac du Flambeau Family Resource Center
715-588-1511

Lutheran Social Services
800- 236-0011

New Horizons Counseling
306 Hwy 70 W, St Germain
715-337-0555

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Mental Health Crisis Line
1-888-299-1188
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Hospitals

Ministry Eagle River Memorial Hospital
201 Hospital Rd , Eagle River
715-479-7411

Howard Young Medical Center
715-356-8000
240 Maple St., Woodruff, WI

Ministry St Mary's Hospital
715-361-2000
2251 N Shore Dr, Rhineland-er, WI

Medical Equipment Loan Closets

Conover Lions Club
Lenny or Kathy
715-477-0575

Land O'Lakes Town Hall
715-547-3255

Lakeland Senior Center
412 Balsam St, Woodruff, WI
715-356-9118

Clinics

Aspirus Clinics:
4348 Hwy B, Land O' Lakes
715-547-6118

1630 N Chippewa Dr,
Rhineland 715-361-5480

6951 S Michigan St, 3 Lakes
715-546-2543

611 Veterans Parkway,
Woodruff 715-358-8610

Marshfield Clinics:
500 Commerce Loop, Eagle River
715-479-0400

9601 Townline Rd, Minocqua
715-358-1000

1446 1st Ave Hwy 47, Woodruff
715-358-0610

Ministry Medical Group
930 E Wall St, Eagle River
715-477-3000

Peter Christensen Health Center
Lac du Flambeau
715-588-3371

NEWCAP 1-715-479-3357
Community Health Clinic
603 E Wall St. Suite A
Eagle River, WI 54521
Services provided at no or low cost, based on income, even if you have insurance. Annual exams, birth control, pregnancy testing, pap smears, STD/

Nicolet Area Technical College

Lake Julia Campus

County Hwy G
Rhineland, WI 54501
800-544-3039

Lakeland Campus

9569 Hwy 70 West
Minocqua, WI 54548
800-585-9304

www.nicoletcollege.edu



Phones & Computers

You may qualify for a reduction in your monthly telephone bill or a free phone link-up

If you'd like to apply call
Frontier - 715-365-2220
Verizon - 1-800-483-4600
Public Service Commission
1-800-225-7729.

Safelink Wireless

You may be able to qualify for free cell phone minutes! Eligibility is based on participation in public assistance programs or your income.
www.safelinkwireless.com/safelink or call 800-723-3546 to apply.

Techs With A Heart



Program 715-446-4333
Todd Olewinski
7735 Hixon Rd # B
Minocqua. One free computer desktop or laptop per household – computer repair for \$20 plus parts.

Marshfield Clinic Counseling 715-356-1793

Ministry Koller Behavioral Health 715-365-8540

New Horizons Counseling & Family Services 715-337-0555

Northland Counseling
Accepts MA and insurance for in-home visits
715-479-2600



Dental Care

These clinics accept Badger Care, Medicaid, or have reduced/sliding fees.

Dr. Neils Anders
603 Wall St, Eagle River
8:00-4:00 Mon, Thurs, Fri
715-479-3332

First Impressions
Ages birth to 10 years old.
708 E Timber Dr.,
Rhineland 877-842-4649

Marshfield Clinic - Rhineland Dental Center
715-420-1400
Dr. Barbara Phillips

8815 Cty Rd J, Woodruff
Children 18 and under
715-358-0502

Marshfield Clinic Park Falls Dental Center
800-782-8581 ext. 30200

Northwoods Oral and MA
97602 W Lake Ave,
Minocqua 715-358-3321

Dickinson-Iron Dental Center
211 S. Fourth St., Suite B,
Crystal Falls, Michigan
906-875-6133

Ewen Medical-Dental Center
Highway M-28 W, Ewen,
Michigan 906-988-2468

Dr. Gresham
220 S. Suffolk St., Ironwood,
Michigan 906-932-2730

Northern Menominee Health Center 906-863-2315
US 2 & 41, Spalding, MI

Peter Christensen Dental Clinic
450 Old Abe Rd, Lac du Flambeau
715-588-4269

Financial Help
Caritas - St Matthias Episcopal Church 715-356-9989

Utility bills, gasoline, pre-
scriptions, clothing. Need ID.
Tues & Thurs 9:30 to 11 am
St Francis Episcopal Church
Wed 11am to 2pm
715-480-5683

Heating Assistance/ Weatherization Pro- grams

Wisconsin Home Energy Assistance Program

Vilas 715-479-3668
Lac du Flambeau
715-588-4235

Eagle River City Hall

City of Eagle River residents
only. Weatherization, home
improvements, & furnace re-
pair. 715-479-8682
or 800-552-6330

Ashland Housing Authority

Home energy inspection, fur-
nace, water heater, etc.
800-274-8311

Housing Assistance

Habitat for Humanity

Vilas & Oneida 715-356-7203

Rural Housing

888-400-5974

Call for rules for assistance
programs for low income
families.

Rural Development

Ken Lynch, 2187 N Stevens
St, Rhinelander
715-362-5941 ext 4

NEWCAP 1-800-242-7334
1-920-834-4621

www.newcap.org

Tenant based rental assis-
tance program
Homebuyer program
Homeowner rehab program
Section 8 (HUD) Program
Transitional/Homelessness
prevention programs
Housing counseling

Salvation Army

Vilas 715-617-2179

Forward Service Corp

Supportive Housing Program
Families with or with out chil-
dren, who are homeless or
imminently losing their hous-
ing.

Lori Hallas 715-365-7842

W-2 Emergency Assis- tance

1 time rent assistance/year
715-365-7822



Abuse Programs

Tri-County Council on Domestic Violence and Sexual Assault

150 E Hospital Rd
Eagle River

715-479-2912
or 800-236-1222

Tri County Crisis Line

705 E Timber Drive
Rhinelander

888-299-1188

Vilas County Social Ser- vices

715-479-3668

Lac du Flambeau Do- mestic Abuse Program

715-588-7660



Temp Agencies

Employment Options

109 N.Stevens St.,
Rhinelander 800-365-9185

Nicolet Employment-Temp Service

3611 Hwy 47 North,
Rhinelander 800-248-1001

Northern Advantage Job Center

Rhinelander 715-365-1500

Northwoods 2-1-1

- ✦ Counseling
- ✦ Health Services
- ✦ Food
- ✦ Parenting Resources
- ✦ Housing
- ✦ Employment
- ✦ Child Care
- ✦ Youth Services
- ✦ Transportation
- ✦ Senior Services

and much more
Simply dial 211,

715-361-2893,
or toll free 1-888-266-0028

Community Church of Christ
446 Hwy 70 St Germain, WI
715-479-9050

MERMH Auxilliary
715-479-2172

233 S Main St, Eagle River
St. Peter Annex

715-479-6393
414 W Jack Frost St, Eagle River

St Peter's Thrift
715-479-1195
114 E Division St, Eagle River

Clothing and Personal Items

Northwoods Shares Needs Ministry "The Rock"
1019 Wall St. Eagle River
Wed. 9:00 am - 4:00 pm.
Clothing, personal products, bi-monthly Community dinners
715-891-6279

St Mathias Outreach Center
Minocqua Personal Products Pantry
3rd Tues, 3:00 -5:00 pm

Sunshine For Humanity
1191 Hwy 45 S, Eagle River
M,T,W,F 9:30 am to 4 pm
Sat 10 am - 1 pm
715-477-2220

Substance Abuse

Al-Anon/Alateen Hotline
Mon/Wed, 6:30-8 pm at Eagle River Memorial Hospital
www.area61afg.org
715-628-0023

AA Hotline
Meetings in Eagle River, Land O Lakes, Boulder Junction, Woodruff, and St Germain,
northwoodsaa.org
715-367-7920

Narcotics Anonymous
Thur at 6 pm, Eagle River
866-310-9077

Narconon
1-800-469-6933

Gamblers Anonymous
Wed at 7 pm, Lac View Desert Transfer Station Rd, Watersmeet, MI

Koinania
1991 Winnebago St., Rhineland
715-362-5745

Tri-County Women's Outreach
715-358-624 877-801-3485
Substance abuse assistance and counseling for women.

WI Tenant Resource-Legal rights
Tenant information
800-422-7128

Tenant Resource Center
877-238-7368
www.tenantresourcecenter.org

Metropolitan Milwaukee Fair Housing Council (also serves Vilas County)
1-414-278-1240

Home Owner Information

Housing & Urban Development (HUD) 414-297-3214
<http://www.hud.gov>

WHEDA <http://wheda.com>
800-334-6873

Hope Now
Foreclosure help
www.hopenow.com
888-995-HOPE

Neighbor Works America
Foreclosure helps
www.nw.org
202-760-4000

USDA Rural Development
www.rurdev.usda.gov/wi
715-362-5941

WI Partnership for Housing Development
Down-payment assistance
<http://www.wphd.org>
608-258-5560

Moving Out Home Repairs
Down-payment assistance for disabled individuals to purchase a home
877-861-6746 ext. 7

WI Partnership for Housing Development
Down-payment assistance
<http://www.wphd.org>
608-258-5560

Affordable Housing
Eagle Pines Apts/Meridian Group
Sue 715-362-7855
715-479-9877

Eagle River Properties
Jim Ciran 715-479-9688

James Poehlman Villa
Eagle River 800-685-9353

Land O Lakes - Gateway Pines
906-932-5500



Northwoods Property Management
Sue Morris 715-356-3178

St. Germain Housing Authority 715-478-5030
Low income and/or disabled

Boulder Pines Senior Housing
Chuck 715-385-0282 or
906-932-5500

Phelps - Northwoods Village
Mike 715-545-2323 or
906-932-5500

Lac du Flambeau - Little Pines 715-588-3348

Minocqua Housing Authority 715-356-3366

A & M Services
1-800-490-6621

Homeless Shelters
N.A.T.H.'S Frederick Place
204 W. Frederick St, Rhineland
715-369-9777
www.nathnorthwoods.com

Salvation Army Homeless Shelter
Wausau 715-845-6583

New Hope Shelter
601 N. Summit Dr. Crandon
715-478-3669

Domestic Abuse Shelters
Tri-County Council on Domestic Violence/Sexual Abuse Shelter
24 HOUR HOTLINE
800-236-1222

Lac du Flambeau Shelter
715-588-7660



H.A.V.E.N. Inc. 715-536-1300
1108 E 8th St., Merrill, WI

Assault Survivors Group
Weekly meetings of support groups for domestic violence and sexual abuse
715-479-2912



WIC Program
Vilas County Public Health Dept. 715-479-3656

Food Pantries
Vilas Food Pantry-Kalmar Center 715-479-4522
1542 Hwy 45 N, Eagle River
1st & 3rd Tuesday 3:30- 5:15
Every Wed. 9:00 - 10:00 am

Boulder Junction Community Food Pantry & Commodities 715-385-2146
Open alternating mornings and afternoons on Thursdays
10:00–11:30 am or 3:30–5:00 pm. Across from Boulder Marine Center. Proof of address and ID are required.

Headwaters Emergency Food Pantry, Inc- Land O' Lakes 715-547-3851
1st & 3rd Wed. 9 am–12:00

Lakeland Food Pantry & Commodities 715-358-2222
1701 Hwy 51, Arbor Vitae
Tues 9-11:30 am every other Thurs 3:30-6:00pm

Ruby's Pantry 715-588-4281
Little Pines Rd., in Bingo Hall
Lac du Flambeau, WI
2nd Tues. of month, 2-5 pm
Cost: \$20 (cash only) for \$100 + of food. Bring a box or basket for the groceries.
No income limits.

Eagle River site - Northland Pines Middle School
4th Sat of month 9 am-12:30 pm

SHARE Program 800-548-2124
Save 30% - 50% on food items. No income or eligibility guidelines

You can use Quest Card
Eagle River 715-891-7934
Sayner 715-542-4210
For monthly menu: www.sharewi.org

Thrift Stores
A-Z Thrift Store
1195 Hwy S, Eagle River, WI
715-479-6104

Vintage Thrift
210 S Main St, Eagle River
715-337-0031