



# Customer Feedback Form-Manager

---

To: \_\_\_\_\_

From: \_\_\_\_\_

Re: Your Feedback

Date: \_\_\_\_\_

You are among the few colleagues I am asking to provide feedback regarding the support and interactions that you and/or your department receive from \_\_\_\_\_ in my department. I would appreciate your honest perspective on ways in which you feel they contribute to the success of your department and our joint efforts. Additionally, I would appreciate ways in which you believe improvement or change would increase their or my department's level of contribution or enhance their professional growth.

Your responses will be treated in confidence. Please return the form directly to me.

Name: \_\_\_\_\_

Department: \_\_\_\_\_

Due Date: \_\_\_\_\_

---

Feedback provided by (please print): \_\_\_\_\_

***Vilas County's new performance evaluation will be focusing on the following areas of competencies and performance factors:***

- |                                      |                       |
|--------------------------------------|-----------------------|
| Values & Behaviors                   | Relationship Building |
| High Standards & Results Orientation | Strategic Thinking    |
| Team Management                      | Job Knowledge         |
| Organization & Planning              | Financial Management  |
| Talent Management                    | Time Management       |
| Positive Impact                      | Quality of Work       |

***Please answer the questions on the back of this page.***



**Please share up to three specific observations you have had of this person performing or excelling in their work (i.e. elements of the work that are especially effective or supportive of your area).**

**Please list a single development opportunity you would highlight for this individual to enhance their performance and move them toward excellence.**

**Additional comments:**